

Department of Industry & Resources
Implementation of RedDot Content Management System



Client

The Department of Industry and Resources (DoIR) is the State Government agency responsible for advancing Western Australia's A\$27 billion a year resources industry.

DoIR's role is to enable the continued success of the State's resources industry, creating jobs and prosperity, for the benefit of the Western Australian community. The Department helps to ensure resources development in WA is done in a way that cares for the natural environment and is safe for employees and the public.

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| Project | Implementation of RedDot Content Management System and migration/development of Intranet |
| Project Duration | October 2002 to December 2002 |
| Outcome | <p>The newly released Intranet provides full content management capabilities for over 50 contributors within the Department, allowing them to focus on the development of content, rather than the technology in having it displayed.</p> <p>Return on investment has been very significant with reduced resources in managing the upload of content, by making information available to stakeholders more rapidly, adherence with W3C standards and complying with State Records Act requirements.</p> |
| Key Points | <ul style="list-style-type: none">– Robust and scalable content management solution– Rapid implementation– Project planning and implementation assistance. |

The Need

DoIR required a content management system to manage the development and delivery of all web-based content, comprising some 3000 pages of publicly available information, plus their Intranet site.

Some of the issues facing the Department included compliance for delivery of information to W3C compliance, ease of use for content contributors, workflow (process for approval) and scalability of the solution. In addition, the development of and management of standard templates to adhere to corporate identity requirements was also a key consideration.

The Solution

Ross completed an extensive review of available content management systems and chose to work with RedDot Solutions CMS. RedDot CMS demonstrated rapid return on investment due to ease of use of the product, rapid implementation, scalability, flexible workflow, and personalisation to efficiently manage complex content needs. Built on open industry standards, RedDot's XML-enabled, browser-based technology offers the most intuitive content management solution in the industry.

The major activities undertaken during the project included:

- Working with MPR to develop an Implementation Plan
- Providing implementation analysis and assistance as required
- Conducting all end user training including full hands on training with a demonstration site

The Result

The software was rapidly implemented, templates developed, and content imported to develop a fully functional and content managed Intranet, with some 6000 pages of information. In addition, the DoIR website is now managed using RedDot.

Karen Watkins, Project Manager, Department of Industry and Resources stated, *“RedDot has exceeded our expectations of a Web Content Management Tool - implementation has allowed us to very quickly build a new site with an automated menu system. First impressions from the business users are that it will be very easy for them to keep their content up to date.”*

Ross is an Authorised RedDot CMS Implementation Partner.