

Department for Planning & Infrastructure
**Implementation of RedDot Content
 Management System**



Client

The Department for Planning and Infrastructure is the State Government agency with a mission to lead in creative and sustainable solutions for land, transport and infrastructure planning and delivery, for the benefit of the community.

Project	Implementation of RedDot Content Management System and migration of Intranet
Added Value to Client	Significant reduction in cost and much greater control in managing web based content within the Department
Personnel Involved in the Project	Paul Downer – RedDot Implementation Consultant Marcus Langshaw – RedDot Business Analyst / Consultant Justin Davies – WA Regional Manager
Project Duration	October 2003 to March 2004
Outcome	The newly released Intranet provides full content management capabilities for over 70 contributors within the Department, allowing them to focus on the development of content, rather than the technology in having it displayed. Usability has been enhanced and content contributors are now providing more information to the intranet, resulting in knowledge sharing benefits.
Key Points	<ul style="list-style-type: none"> – Robust and scalable content management solution – Over 70 content contributors and growing – Over 4000 pages of content – Project planning, analysis and implementation project.



The Need

DPI required a content management system to manage the development and delivery of their Intranet site, comprising initially some 2000 pages of web content.

Some of the issues facing the Department included compliance for delivery of information to W3C standards, ease of use for content contributors, workflow (process for approval) and scalability of the solution. In addition, the development of and management of standard templates to adhere to corporate identity requirements was also a key consideration.

The Solution

RedDot CMS demonstrated rapid return on investment due to ease of use of the product, rapid implementation, scalability, flexible workflow, and personalisation to efficiently manage complex content needs. Built on open industry standards, RedDot's XML-enabled, browser-based technology offers the most intuitive content management solution in the industry.

The major activities undertaken during the project included:

- Working with DPI to develop a Project Plan, Requirements Document and Solution Definition, as well as the Implementation Plan
- Providing implementation services

The Result

The software was rapidly implemented, templates developed, and content imported to develop a fully functional and content managed Intranet. Over a period of twelve months, the Intranet has now grown to over 4000 pages and number of content contributors increased from approximately 15 to over 70.

The DPI website is the next project that will be managed by RedDot.

Tilai Morrisey, Web Manager, DPI stated, *“RedDot has made a significant difference to the time we spend supporting the Intranet and our users. It has freed up time and resources allowing us to be more proactive with our support and the introduction of new functionality and initiatives.”*

Ross is an Authorised RedDot CMS Implementation Partner.